Brexit checklist for online shopping

Before you buy…

Check where the business is based
If the business is based outside of the EU, you may consider finding an alternative EU store, to ensure you have stronger rights should an issue arise in the future.

Buy from reputable retailers
When shopping online, it's important to do some quick research, check reviews and social media pages.

Check the cancellation & returns policy
When buying goods online from non-EU based businesses, read the T&Cs on their website and check if you can return or cancel your order, if you change your mind.

Check for additional taxes or charges
If you are buying from a business outside of the EU, be sure to read the T&Cs on their website for details of any import taxes or additional charges that you may have to pay - for example, VAT or customs charges - on delivery.

Pay by card
When shopping online, pay by card so that if you do run into problems you may have the option of a chargeback from your credit or debit card provider.

Check that the website is secure
Before you put in your card details look out for an 's' after 'http' at the beginning of the url and a padlock symbol in your browser's task bar, which show the website is secure.

Visit ccpc.ie for more information on Brexit and your consumer rights.

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